

Air-conditioning	There are cooling ceilings, which you may regulate between “-5 to +5”. You will not hear any sound and please allow the system about 20-30 min to adapt.
Airport Blue Danube	Our reception team will help you along with departures and arrivals. We are pleased to arrange for transportation as well.
Arrival	Your room is available at 3.00 p.m.
Bank/Cash Machine	Is located at the Raiffeisenbank opposite the hotel.
Bar	Our hotel bar is open Monday – Friday except holidays from 4.00 p.m. until midnight.
“paul’s kitchen.bar”	is at your service Mo-Fr starting at 11:00 a.m., closed on Sunday and holidays. Warm dishes between 11:00 – 10:30 p.m.
Bathrobe	Bathrobes are placed in your guest room or handed out at the reception. Or just call us to bring it up to your room.
Blinds, Store and Black out	please see our technical information sheet aside
Breakfast	Breakfast is served from 6.30 a.m. until 10.00 a.m. On the weekends and holidays until 11.00 a.m.
Business center	We offer the following services at the front desk: copies (b/w) or prints: Euro 0,30/ per A4 page.
Church service	in English at St. Mary`s cathedral: Sundays at 4.30 p.m.
City map	Your free city map is available at the front desk.
Copies	Any member of our front office team will fix your copies at the rate of Euro 0,30 (b/w) per page.
Covered Parking	A public parking garage is at our guest’s service. The costs are € 15,00 at maximum for 24 hours.
Departure	We kindly ask you to leave your room by 11.00 a.m. on the day of your departure.
Doctor	Our front office team will call ahead and assist you with translations.
Electrical	Austria’s standard voltage is 220 volt AC. If you need an adaptor, please contact our front office team.
Emergency Calls	In case of emergency, please call

Fire department.....122
 Police department.....133
 Ambulance/doctor.....144
 Doctor on call.....141

International emergency call.....112

Fitness	The nearest gym is “John Harris Fitness”, located at the Atrium City Center. Information and directions are available at the front desk (reduced fees for our guests).
Flight and train connections	Please ask at the front desk for timetables
Flowers/Bouquets	If you need flowers, please let us know one day in advance – we will be glad to assist you.
Gift Coupons	Available at the reception. Choose between an arrangement or a sum.
Hairdryer	please see upper drawer in your bathroom.
Hair Dresser	We recommend “Inmann”, Spittelwiese 5 (about 3 min walking distance)
Housekeeping	Tel. 120 - our front office team will provide you with additional pillows, couch blankets and towels.
Internet	Free W-Lan access is available throughout the hotel.
Key Cards	At the time of check in you receive a key card that opens your room door, the spa area, garage door and hotel entrance. Please keep the card in a safe place and hand it out upon your check out – thank you!
Laundry service	If you drop off your laundry till 9:00 a.m. at the latest, you may get it back the same day (surcharge 50%), otherwise the next day. Please see rate sheet in your laundry bag.
Light in your room	Insert your card into the electricity switch beside the entrance door! For more information please see the technical information sheet aside
Linz	As the capital of upper Austria, Linz has a population of 201.000 inhabitants in an urban area of more than 9.600 hectare. In 2009 Linz was named European Capital of Culture. Since 2016 we are titled UNESCO City of Media Arts! More information about Linz and the events is available at the front desk, the tourist offices and www.linz.at/english/

Lost and found items	...to be picked up at the front office.
Luggage	Please contact the reception at 120, we shall be happy to assist you.
Mail	Incoming mail is to be picked up at the front office. The next post office is at "Landstraße 85"
Mirror	in the bathroom doubles as a wall (please slide to the side)
Night Audit	Please dial 120. Our reception team is at your service 24 hours a day.
Parking	A public parking garage is at our guest's service. A 24-hour-ticket is available for € 15,00 at maximum.
Pastry Shop	Konditorei "Jindrak" is located in Herrenstrasse 22 Opening hours: Monday-Saturday 8:00 a.m - 6:00 pm, Sundays and holidays 8:30 a.m. - 6:00 p.m. Here you can get the original "Linzer Torte"!
Payment	To settle your room account we accept cash (Euro), Mastercard, Visa, JCB and debitcard (EC).
Pets	Pets are accepted after reservation in advance and accommodated at € 15,00 per day (without food).
Pharmacy	"Apotheke der Barmherzigen Brüder", Herrenstrasse 33 (opposite the hotel) Opening hours: Monday – Friday 8:00 until 6:00 and Saturday 8:00 until noon.
Reception	The members of our front office team are at your service 24 hours a day.
Restaurants	Please contact our reception team for advice and information.
Sauna/steam bath	Sauna and steam bath are at your disposal from 4 until 10 p.m. If you wish to use sauna or steam bath out of these hours, please contact the front office (handling time: 30 minutes).
Shoe shine machine	Please find opposite the toilettes on ground floor
Shopping	Strolling along the Landstraße (pedestrian zone) in the city centre or within the walls of the following shopping centres:

Arkade: Taubenmarkt, Landstraße 12
Passage Linz: Landstraße 17
Atrium City: Landstraße 33
Plus City: Pasching – take tramway no. 3

Smoking

Our house is a non-smoking area, except our DOMbar.
In case guests do smoke in guest rooms, we reserve the right to charge additional fees for extra cleaning.

NON-SMOKING rooms:

In case of a breach we reserve the right to charge additional costs for cleaning of € 50,00 (even after check out from your credit card). In case of smoke detector alarm or even a fire fighting intervention costs may rise up to € 560,00.
This concerns e-cigarettes as well!

Stationery/envelope

Enclose in this folder

Taxi

We shall be pleased to arrange your taxi transfer, please call 120.

Telephone

The telephone in your room is an in-house phone. If you wish to call another room, simply dial the room number. For external calls, please start with "0", followed by the phone number. The costs for your phone call will be charged to your room. If you want to be called back on your room, please forward this number +43 732 77 30 00.

Telephone numbers

Emergency phone numbers see above
The hotel's phone number is + 43 732 77 3000

TV

Our TVs are computer controlled. To power up the TV unit needs up to 30 seconds.
There are 46 national and international channels available. Moreover our DOMbar is a sky sportsbar with additional sport channels.

Wake up call

You need to be awakened? Please register at the reception or program your wake up call yourself with your telephone (dial *55time# - for example for a wake up call at 08:30 a.m, dial *55*0830#).

WIFI

is available throughout the whole area. Please see on the last side of your key card holder resp. contact our reception team concerning password

HOTEL AM DOMPLATZ opened in 2009, Architect Josef Hohensinn

Lobby: „Language is the most important aid to communication“

This text has been translated into phonetic script in various languages. As far as phonetic transcription can be pronounced, any text in any language whatsoever can be communicated without understanding what it means. Here writing is made temporarily visible through light.

Room: Braille is a code that is hardly known to those who can see

We have raised Braille to a new metalevel and implemented it as an image. Those who can see regard what they can see as visually attractive. Those who can see will presumably only realise later that the image is a text panel with Braille that can be „perceived“ by blind people.

Little box – give and take

Box made of fine wood. In each room, created by a sheltered workshop, oiled wood, the inside is lined in velvet, put on the table in each hotel room. If you look into the box, a text on the inside of the lid invites you to keep whatever was put into the box and/or to put something into the box for the next guest.

Art: Curator Mrs. A. Kreischer – permanent exhibitions with Italian art in house, information at the front desk or directly:

mobile: +43 (0)664 32 17 746

Email: agneta.k@tele2.at